

# **Foreword**

# **Environmental protection activities**

The Star Micronics Group fuses advanced software with precision processing technologies to maximize customer satisfaction. By distributing the added value so created, the group strives to become a global niche enterprise that serves the interests of all stakeholders.

Environmental concerns grow more serious with each passing year. At the Star Micronics Group, we regard these problems as a management issue of great significance. By creating new value in step with today's needs, we believe that we can contribute to efforts to protect the global environment. Accordingly, the group is working hard to establish environmentally friendly manufacturing to support a sustainable society.

In group-internal affairs, the Star Micronics Group is vigorously proactive on CSR activities. We are committed to workplaces that bolster the individual strengths of our employees, motivating them to work effectively and productively. We also resolutely promote the establishment of a comprehensive system of corporate governance.

Now and in the future, the Star Micronics Group will exert itself diligently to earn the trust and fulfill the expectations of society. In that effort we ask once again for stakeholders' continuing support and encouragement.

April 2019 Mamoru Sato Representative Director, President and CEO





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#### Range covered:

Domestic Company offices (total of 4 locations), Subsidiaries (total of 2 companies),

Production subcontracting company (1 company), Sales agent (1 company).

**Overseas** Subsidiaries (2 key production sites),

Coverage centered on Company activities, with some affiliates such as subsidiaries/sales agent also included.

The year "12/2018" represents the period from March 1, 2018 to December 31, 2018.

# **Environmental management**

# Correspondence to ISO14001

While promoting the acquisition of ISO14001 certification, we moved some of our sites to self-declaration. We will continue to promote environment-friendly business activities based on our environmental policy, including our affiliates and business sites that have shifted to a self-conformance declaration.

#### Domestic

| Company factories / Offices                             |   |  |
|---|---|--|
| General Administration Headquarters<br>Technical Center | Head Office   | Acquired September 2001 (Self-conformance declaration: September 2010) |
| Special Products Division                               | Head Office / Ihara Factory /<br>Quality Technical Center | Acquired March 2001<br>(Self-conformance declaration: September 2018)  |
| Precision Products Division                             | Fujimi Factory  | Acquired February 2002   |
| Machine Tools Division                                  | Kikugawa Factory  | Acquired March 2002  |
|   |   |  |

| Subsidiaries          |                          |                     |                     |
|-----------------------|--------------------------|---------------------|---------------------|
| Ctor Motal Commany    | Manufacturing Department | Kikugawa Factory    | Acquired April 2006 |
| Star Metal Company    | Sheet Metal Department   |                     | Acquired March 2007 |
| Micro Sapporo Company |                          | Acquired March 2007 |                     |

| Production subcontracting co | ompany        |   |
|------------------------------|---------------|---|
| Effetto                      | Ihara Factory | Acquired October 2006<br>(Self-conformance declaration: September 2018) |
|                              |               |   |
| Sales agent                  |               |   |
| Move Company                 |               | Acquired January 2006 (Self-conformance declaration: September 2018)    |

# Overseas

| Subsidiaries (Key production sites)                           |                        |  |  |  |
|---|------------------------|--|--|--|
| Star Micronics Manufacturing Dalian Co., Ltd. (Dalian, China) | Acquired May 2002      |  |  |  |
| Shanghai S&E Precision Co., Ltd. (Shanghai, China)            | Acquired February 2003 |  |  |  |

# **Environmental audits**

#### Internal environmental audits

Internal environmental audits are conducted regularly each year at domestic factories and affiliates to confirm that environmental management systems are adequate and effective, and that environmental management programs are appropriate and legally compliant.

We also conduct skills enhancement seminars for internal environmental auditors to improve the expertise of people conducting internal audits.

A comprehensive environmental audit report is created listing items that fall below the expected standards, and the report is submitted to management as data for use in compiling the end-of-year environmental review. Thus audits contribute to improvements in the following year.



Training for auditors

#### **External environmental audits**

Domestic factories and affiliates that have acquired ISO14001 certification are subject to environmental audits (environmental management system inspection) by an external inspection authority. Certification maintenance inspections take place once a year, while renewal inspections are conducted every three years.

The results of these inspections are submitted to management as data for use in compiling the end-of-year environmental review, thereby contributing to improvements in the following year.



Conducting an environmental audit

#### **Emergency response**

Every year, Star Micronics and its domestic affiliates plan and conduct emergency-related training of relevant parties and disaster prevention drills, as well as simulation-based drills for individuals and entire facilities based on manuals, which are evaluated as part of the process. These drills anticipate every conceivable accident or emergency (earthquake, typhoon, explosion, fire, blackout, chemicals leak, and airborne hazard, etc.).



Firefighting drill

# Environmental training

We and our domestic affiliates believe that to maintain, and further improve, the level of our environmental activities, we need to change the mindset of every single employee. We therefore offer training opportunities for all employees from new hires to management. Training comprises four core categories: general, rank-based, leader-oriented, and specialist.

In 12/2018 (domestic), we conducted events such as an introductory environmental seminar, a seminar on the cultivation of internal auditors.

#### **Environmental training structure**

| Training category        | Personnel eligible                       | Internal / External seminars offered                                     |
|--------------------------|--|--|
| General training         | Regular employees                        | Introductory seminar, general seminar, waste products separation seminar |
| Rank-based training      | Managers                                 | Managers' seminar  |
|                          | Top management                           | Top management seminar   |
| Leader-oriented training | Environmental leaders                    | Environmental manual seminar (Including document management)             |
| Specialist training      | Environmental survey team                | Environmental impact evaluation seminar                                  |
|                          | Internal environmental auditors          | Internal auditor development seminar (Internal/External) *               |
|                          | Personnel in charge of environmental law | Environmental law seminar*   |
|                          | Public-sector environmental experts      | Qualification seminar/Test based on laws and regulations                 |
|                          | Personnel in charge of procurement       | Green procurement seminar  |
|                          | Personnel in charge of waste products    | Waste products seminar   |
|                          | Harmful substance handler                | OJT by personnel with public-sector environmental qualifications         |
|                          | Noise measurement personnel              | OJT by certified internal environmental experts                          |

\*For the certified internal environmental experts

### Public, environmental qualified person related to environment

| Name of qualification  | Number of persons qualified (Number of persons qualified in 2018) |
|--|---|
| Safety manager   | 5 (0)   |
| Public health manager  | 18 (0)  |
| Pollution prevention manager                                       | 8 (0)   |
| Manager in charge of industrial waste requiring special management | 15 (0)  |
| Fire prevention manager  | 13 (0)  |
| Promoter of energy management and planning                         | 1 (0)   |
| Dangerous substance handler  | 82 (0)  |
| Manager in charge of handling of toxic and harmful substances      | 3 (0)   |
| Manager in charge of X-ray operations                              | 1 (0)   |
| Manager in charge of organic solvent operations                    | 30 (0)  |
| Manager in charge of specific chemical substance operations        | 5 (0)   |

# Status of legal compliance

Star Micronics and its domestic affiliates have stipulated internal regulations for the application of environment-related laws, and compliance with these laws is evaluated in accordance with a list of specific items to be monitored and measured.

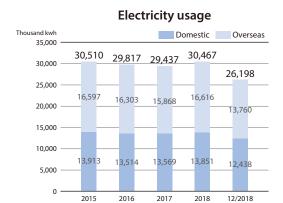
Legal compliance is confirmed by checking that results measured are in line with management figures, and the data is stored as an environmental record. When installing, introducing, changing, or disposing of facilities and equipment, we conduct an assessment of the facilities and equipment to evaluate legal compliance.

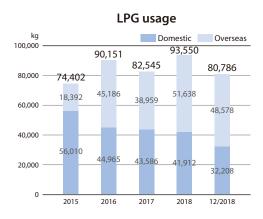
# **Environmental load associated with business activities**

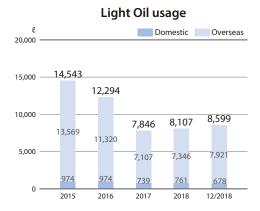
We use a variety of resources and energy during the process of conducting business activities. This results in the emission of CO<sub>2</sub> and the generation of waste products. We assesse the environmental load associated with our activities and promotes activities to decrease environmental load by reducing the amount of energy consumed, waste products generated and decreasing the amount of hazardous materials used.

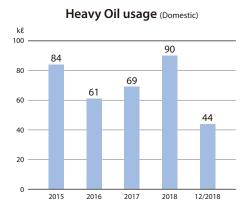
\*Scope of analysis: domestic (Star Micronics Co., Ltd. and affiliated domestic companies), overseas (Star Micronics Manufacturing Dalian Co., Ltd.; Star Micronics Manufacturing (Thailand) Co., Ltd.) Note: 12/2018 is a 10-month summary from March to December.

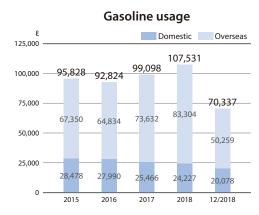
# **Change in input amount (Major items)**

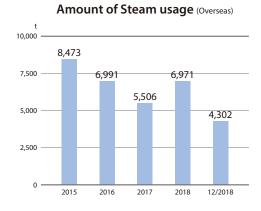




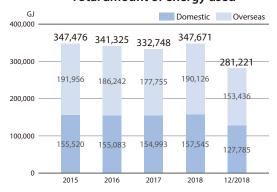








# Total amount of energy used

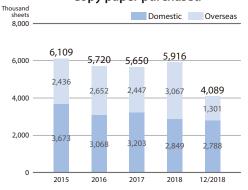


Note: Domestic conversion factors are used when calculating overseas energy.

### Water usage

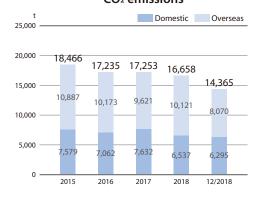


### Copy paper purchased

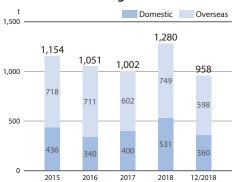


# **Change in discharge amount (Major items)**

# CO<sub>2</sub> emissions



### Waste generated



# **Environmental accounting**

# **Environmental protection costs**

(Thousands of yen)

| Category                           |                                 | Initiatives                                  | Dom        | estic    | Overseas   |          |
|------------------------------------|---------------------------------|--|------------|----------|------------|----------|
|                                    |                                 | initiatives                                  | Investment | Expenses | Investment | Expenses |
| Costs                              | Pollution prevention cost       | Prevention of air/water/ground contamination | 0          | 7,388    | 0          | 3,723    |
| within<br>business                 | Environmental preservation cost | Energy conservation                          | 0          | 1,248    | 0          | 6        |
|                                    |                                 | Treatment/disposal of waste                  | 0          | 17,043   | 0          | 4,744    |
| Upstream/downstream cost           |                                 | Green procurement difference                 | 0          | 138      | 0          | 0        |
| Management activity cost           |                                 | EMS operation, education, on-site planting   | 0          | 23,678   | 0          | 2,468    |
| Research & development cost        |                                 | R&D, WEEE/RoHS measures                      | 0          | 1,716    | 0          | 0        |
| Social contribution cost           |                                 | Donations, financial support                 | 0          | 1,165    | 0          | 0        |
| Environmental damage response cost |                                 | Repairs for ground/water contamination       | 0          | 0        | 0          | 0        |
|                                    | Total                           |  |            | 52,376   | 0          | 10,941   |

Note: Excludes depreciation expense.

# Financial impact resulting from environmental protection measures

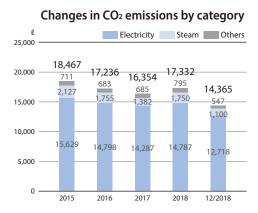
(Thousands of yen)

| 1 2 (11100000100000 |  |        |          |  |
|---------------------|--|--------|----------|--|
|                     | Category   |        | Overseas |  |
| Earnings            | arnings Gains from sales of marketable waste from business activities          |        | 207      |  |
|                     | Total energy expense (electricity/heavy oil/LPG/gasoline/light oil) reductions | 17,303 | 25,261   |  |
| Expense reductions  | Reductions in water/well water usage expense                                   | 647    | 970      |  |
|                     | Reductions in copy paper purchase expense                                      | 379    | 56       |  |
| (Year on year)      | Reductions in waste disposal expense   | 84     | - 87     |  |
| Others              |  | 0      | 0        |  |
|                     | Total  | 17,275 | 26,407   |  |

# **Energy saving actions-to prevent global warming-**

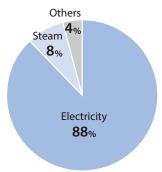
We are taking a variety of actions to reduce the amount of energy consumed and is working to reduce CO2 emissions amount.

# Changes in CO<sub>2</sub> emissions amount



Note: 12/2018 is a 10-month summary from March to December.

# Breakdown of CO<sub>2</sub> emissions by category (2018, domestic and overseas factories)



# Less air conditioning

We lengthened our Cool Biz Campaign in accordance with lengthening of the period at the Ministry of the Environment.

### **Cool Biz Campaign**

- 1. Period conducted: May 7 to the end of October
- 2. Air conditioning temperature: Set to 28°C (Although the campaign does not apply to manufacturing and reception areas, these are included as much as possible.)
- 3. Attire: No neckties or uniforms are worn

#### **Warm Biz Campaign**

- 1. Period conducted: December 3 to the end of March
- 2. Heating temperature: Set to 22°C
- 3. Attire: Employees are encouraged to wear warm clothes

Information is posted at the entrances to each office and visitors are urged to cooperate.



# Installation of solar power facilities

As part of environmental conservation actions, we installed solar power facilities on roofs of Kikugawa Factory and the factory at Star Metal Company. The two facilities provide a total output of 350 kilowatts. It has power generated 400 thousand kilowatt-hours in 12/2018. An amount equivalent to the power consumed by about 110 average households. All of the generated electricity is sold to Chubu Electric Power Co., Inc.



Solar power facility of Kikugawa Factory (Red flame)



Solar power facility of Star Metal Company (Red flame)

# **Efficient and power-saving light**

At the Kikugawa Factory, the use of LEDs for mercury lamps has reduced power consumption by a factor of ten. At the Fujimi Factory, the power consumption is reduced to one-third by replacing the fluorescent lamps on the manufacturing site with LEDs.



LED lighting (Kikugawa Factory)



LED lighting (Fujimi Factory)

# The number of company cars owned

In order to reduce the amount of CO<sub>2</sub> emissions by company cars, we have implemented the use of lightweight cars and hybrid cars.

(Number)

| Type of car | Ordinary cars | Mini cars | Hybrid cars | Total |
|-------------|---------------|-----------|-------------|-------|
| 2014        | 30            | 10        | 9           | 49    |
| 2015        | 30            | 10        | 9           | 49    |
| 2016        | 29            | 10        | 9           | 48    |
| 2017        | 25            | 8         | 9           | 42    |
| 2018        | 19            | 5         | 8           | 32    |

<sup>\*</sup>The above number as of the end of December

# No-Car Campaign

Every year, we hold a No-Car Campaign for employees who commute by car or motorcycle to offices within Shizuoka City. We implemented a 2-week No-Car Campaign in both spring and autumn of this year.

#### Implementation report

| Enforcement period May 14 - 25, October 15 - 26, 2018 |   |  |  |
|---|---|--|--|
| Participants  | 69 Individuals  |  |  |
| Eco-commute distance                                  | 2,779Km   |  |  |
| CO <sub>2</sub> reduced                               | $687 Kg$ (Calculated based on fuel consumption of 10 km/ $\ell$ ) |  |  |



# Lights-Down Campaign

This year, we once again participated in the Lights-Down Campaign held by the ministry of the environment. The rooftop neon logo signs at our Head Office, Ihara Factory and Fujimi Factory were turned off at 8:00 PM for 3 days from July 6th (Friday) to July 8th (Sunday) of 2018. As a result, the amount of power used during this period decreased by 417 kilo-watt hours.

# Response to the revised energy conservation act

As a business which is subject to the revised energy conservation act, we must reduce our energy consumption rate every year in the mid- to long-term. In response to this law, we have appointed an Energy Management Supervisor and an Energy Management Planner who fulfill a central role in energy conservation activities. We have also established an Energy Conservation Task Force and formulated compliance rules for promoting energy conservation to serve as guidelines. Through such measures, we are actively working to conserve energy.

# **Environmentally friendly manufacturing**

### **Special Products Division**

Complying with the most recent 2.0 version of the international ENRGY STAR® Program, which is a global system of energy conservation, we released our lineup of printers boasting low power

consumption, products aiming to reduce the environmental burden. Another eco-friendly initiative is our electronic receipt service "AllReceipts" offering cloud storage and management for digitized receipt data.

We also use pulp mold created by recycling newspapers, carton, and other types of used paper for packaging, while our printers are equipped with back-feeding function to reduce blank space that helps to cut down on the paper used to print receipts.



# **Machine Tools Division**

Launched in 2008, we have developed the SR-20J renewal machine "SR-20JII", which has received high acclaim from the parts processing market in all fields such as automobiles and medical related areas, due to its high mechanical rigidity. In order to handle the component machining needs of the continually diversifying marketplace, we have transitioned from guide bush technology to non-guide

bush technology. As a result of this change, we can now machine components with the optimal specifications for their overall length, reducing the length of waste materials.

We have also increased the motor output and machine durability compared to previous equipment, which has in turn improved cutting conditions, reduced cutting time, and enabled us to minimize the amount of time cutting machinery is not in operation. As a result, we have achieved a reduced overall cycle time.



#### Pursuit of environmental performance

The company has established the following environmental standards, and models that meet the criteria are certified as environmentally friendly machine tools, and the ECO mark is listed as a "Star environmental standard compliant model".

#### Star environmental conformity standard

Powder coated exterior cover 99% or more of RoHS parts correspondence rate

### Star environment standard compliant model

# Design support by computer analysis

We actively introduce CAE (design support by computer analysis) methods such as linear / nonlinear analysis into product development.

This has made it possible to save energy and resources by reducing the number of prototypes at the development stage, and also to conserve resources by realizing functions with fewer materials at the product stage.



Structural improvement example by CAE

# Lowering environmental contamination risk

### Managing chemical substances

Star Micronics and its domestic affiliates have created and implemented internal regulations for the management of harmful substances and dangerous materials handled by the company in order to ensure proper and safe management of chemical substances. These internal regulations, based on the relevant laws and statutory regulations, are designed to ensure that the environment is taken into account in the purchasing, storage, use and disposal of such substances.

#### **Response to PRTR\* Law**

In accordance with the PRTR (Pollutant Release and Transfer Register) Law, we have continued to submit notification regarding the emission and transfer volume for Class 1 Designated Chemical Substances. The annual handing volume of such substances has decreased greatly due to the use of powder paints which do not contain organic solvents (including substance subject to PRTR) and to a change to alternative materials. As a result, since 2011 there are no longer any offices or affiliated companies for which submission is required.

However, from the perspective of appropriate handling of chemical substances, we will continue to gather data on emission and transfer volume.

The emission/transfer amount of substances in 12/2018 was as follows.

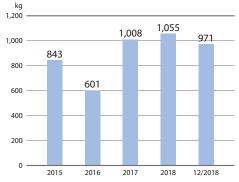
\*The PRTR (Pollutant Release and Transfer Register) Law is a means of obtaining, collating and disclosing emission and transfer volume data for harmful chemical substances.

#### PRTR reports for all domestic factories and affiliates

(kg/year)

|                          |                  |                            | nmissions volume |     | Transfer volume             |                             |                               |                          |                            |       |
|--------------------------|------------------|----------------------------|------------------|-----|-----------------------------|-----------------------------|-------------------------------|--------------------------|----------------------------|-------|
| Factory                  | Substance<br>No. | Chemical substance<br>name | Use              | Air | Public<br>drainage<br>areas | Ground<br>within<br>factory | Landfill<br>within<br>factory | Washed<br>into<br>sewage | Waste<br>within<br>factory | Total |
| Micro Sapporo<br>Company | 309              | Nickel compound            | Chroming         | 0   | 0                           | 0                           | 0                             | 2                        | 59                         | 61    |
| Star Metal               | 300              | Toluene                    | Coating          | 716 | 0                           | 0                           | 0                             | 0                        | 110                        | 826   |
| Company                  | 80               | Xylene                     | Coating          | 33  | 0                           | 0                           | 0                             | 0                        | 7                          | 40    |
| Fujimi                   | 384              | n-Propyl bromide           | Parts cleaning   | 0   | 0                           | 0                           | 0                             | 0                        | 25                         | 25    |
| Factory                  | 392              | Normal hexane extracts     | Parts cleaning   | 19  | 0                           | 0                           | 0                             | 0                        | 0                          | 19    |
|                          |                  | Total                      |                  | 768 | 0                           | 0                           | 0                             | 2                        | 201                        | 971   |

#### **Total volume of PRTR emission** and transfer



Note: 12/2018 is a 10-month summary from March to December

# Response to air pollution

In order to maintain and monitor the standard values above, Star Metal is implementing weekly voluntary inspections using a simplified measuring method in the Machine Tools Division. Use of the powder coating method allows us to reduce environmental load at the manufacturing stage.

This new method has realized the environmental effect of cutting atmospheric pollutants (VOC) drastically and reducing industrial waste by one-third.





Powder coating

# **Response to EU environmental regulations**

Environmental regulations in the European Union (EU) have had a significant impact not only within the EU region but also in various countries around the world, and many japanese manufacturing industries have been forced to respond in some way.

For our products that fall under WEEE and RoHS directives, we are operating based on our internal regulations for management of substances that burden the environment and on green purchasing guidelines.

Also, for REACH Regulations, we are implementing sequential surveys in regards to whether our products include any SVHC, which are added every year.

#### **Use of X-ray fluorescence spectrometers**

We use X-ray fluorescence spectrometers to measure levels of chemical substances contained in components of our printers that fall under the WEEE and RoHS directives, as well as to conduct inspections on receipt of the components.

Our machine tools do not fall under these directives, but we have taken aggressive measures such as using X-ray fluorescence spectrometers to measure the composition of components with a view to reducing harmful substances. Components used in the actual machines in our key products are 99% RoHS compliant, excluding certain NC control equipment.



X-ray fluorescence spectrometer

# Promotion of reduction and recycling activity of waste

We and our domestic affiliates have created and implemented internal waste management regulations in order to properly dispose of waste produced from corporate activities in line with the requirements of the Waste Disposal Law and to promote voluntary activities.

Waste products generated in 12/2018 decrease by 322 tons compared to the previous fiscal year. The recycling rate was 99.2%. We will continue to instruct group employees regarding the dismantling and separation of trash in order to improve our recycling rate.

#### Volume of waste generated Domestic Overseas 1,400 1,280 1,200 1,051 1,002 958 1,000 800 602 598 400

Note: 12/2018 is a 10-month summary from March to December.

# Social contribution activities related to the environment

# Social contribution activities

Inviting participation of the employees and their families, we participate in voluntary cleanup campaigns organized by the municipal authorities of Shizuoka every year.

We organized cleanup campaigns in June and September. CSR activities at Star Micronics entail an active role in contributing to society with the cooperation of our employees.

#### Participation in voluntary cleanup campaigns in Shizuoka city

| Date                       | Place             | Participants |
|----------------------------|-------------------|--------------|
| June 2 (Saturday), 2018    | Miho-Masaki Beach | 18           |
| September 9 (Sunday), 2018 | Okitsu River      | 7            |



#### China: voluntary activity in Dalian

In Star Micronics Manufacturing Dalian Co., Ltd., one of the main production bases of the company overseas located in Dalian, China, we are annually organizing voluntary activities, in which employees give their support to the community. We participated in tree planting and cleanup activities.

| Date                    | Place  | Participants |
|-------------------------|--|--------------|
| April 15 (Sunday), 2018 | Around Jinpu New Area tree-planting activities | 78           |
| June 9 (Saturday), 2018 | Around Jinpu New Area cleanup activities       | 146          |

